

Section 1



City Goals & Measuring Results



Section 1: City Goals & Measuring Results

Comprehensive Plan Guiding Principles.....	1
Strategic Goals and Key Initiatives	2-8
Performance Measurement.....	9
National Citizen Survey	10-11



COMPREHENSIVE PLAN GUIDING PRINCIPLES

The 2016 Comprehensive Plan for the City of Bainbridge Island includes a Vision and eight Guiding Principles to focus our Comprehensive Plan and inform future City work program priorities, budget items, partnerships to establish and programs. The eight Guiding Principles have Guiding Policies to support them and are found in the Introduction section of the Comprehensive Plan. The Guiding Principles are listed below:

Guiding Principle #1: Preserve the special character of the Island, which includes downtown Winslow's small town atmosphere and function, historic buildings, extensive forested areas, meadows, farms, marine views and access, and scenic and winding roads supporting all forms of transportation.

Guiding Principle #2: Manage the water resources of the Island to protect, restore and maintain their ecological and hydrological functions and to ensure clean and sufficient groundwater for future generations.

Guiding Principle #3: Foster diversity with a holistic approach to meeting the needs of the Island and the human needs of its residents consistent with the stewardship of our finite environmental resources.

Guiding Principle #4: Consider the costs and benefits to Island residents and property owners in making land use decisions.

Guiding Principle #5: The use of land on the Island should be based on the principle that the Island's environmental resources are finite and must be maintained at a sustainable level.

Guiding Principle #6: Nurture Bainbridge Island as a sustainable community by meeting the needs of the present without compromising the ability of future generations to meet their own needs.

Guiding Principle #7: Reduce greenhouse gas emissions and increase the Island's climate resilience.

Guiding Principle #8: Support the Island's Guiding Principles and Policies through the City's organizational and operating budget decisions.



STRATEGIC GOALS AND KEY INITIATIVES

Annually the City Administration and Council meet to reaffirm and validate the City’s key initiatives. The annual retreat occurs in the first quarter and is hosted by an independent moderator. In recent discussions, Council and City Administration identified six main key initiatives and three to five goals per key initiative to serve as a framework for the City’s work. The key initiatives support Comprehensive Guiding Principles and influence City strategic goals. The strategic goals are stated aspirational objectives which answers the question of why the City performs certain work, and are used as the basis for budget decisions, city communications, workplan priorities. Strategic goals are also measured in departmental performance metrics to evaluate results and progress. The key initiatives are as follows:

- Climate / Natural Resources
- Community
- Land Use / Housing
- Mobility
- Safety
- Accountability / Governance

The City’s budget is the mechanism in place to ensure the work of the City is aligned with the City’s key initiatives and strategic goals. The 2021-2022 Adopted Biennium Budget supports the staff and essential non-personnel related expenditures to accomplish the City Workplan shown in the tables below.

Project	Notes	Progress	Dept	G1	G2	G3	G4	G1	G2	G3	G4	Level of effort	Key Initiative
Complete study to upgrade WWTP to tertiary treatment		Wrap Up	PW	■	■							low	Climate/ Natural Resources
NTA Grant for Manzanita Watershed Planning	Grant available in Q2 2021	Beginning	PW		■	■	■	■	■	■		medium	Climate/ Natural Resources
Complete administrative review of Critical Areas (CA) Ordinance	Phased review: Phase 1 ARPA, Phase 2, Other CA's	Beginning	PCD		■	■						medium	Climate/ Natural Resources
Complete revisions to Native Vegetation, Landmark Trees, noticing requirement for tree clearing	Public hearing with the Planning Commission on Dec. 17, 2020. Ordinance scheduled for April 27	Wrap Up	PCD	■	■							medium	Climate/ Natural Resources



Project	Notes	Progress	Dept	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Level of effort	Key Initiative
Shoreline Stewardship Program	Implement the shoreline stewardship program adopted in code.	Beginning	PCD									medium	Climate/ Natural Resources
SMP/CAO Monitoring & Program Evaluation	Implement the monitoring and program evaluation requirements adopted in code.	Beginning	PCD									medium	Climate/ Natural Resources
Support Council consideration of Green Building Initiatives	GBTf initial recommendations inconsistent with state preemption.	Beginning	PCD									medium	Climate/ Natural Resources
Complete project to consider ARL designation		Beginning	PCD									medium	Climate/ Natural Resources
SEPA Ordinance Update		Beginning	PCD									medium	Climate/ Natural Resources
Support PSE community solar project	Project driven by PSE schedule	Beginning	PW									medium	Climate/ Natural Resources
Amend Appendix J of the Building Code to address stormwater	Amend code to reflect the City's stormwater regulations.	Beginning	PW/PCD									medium	Climate/ Natural Resources
Pritchard Outfall – Complete design, community outreach and construct	Not yet re-started	Beginning	PW									medium	Climate/ Natural Resources
Climate Action Plan implementation	TBD based on support from new climate-focused staff position	Beginning	PW									high	Climate/ Natural Resources
Support Groundwater Management Plan	New hire on board	Beginning	PW									medium	Climate/ Natural Resources
WRIA 15 Watershed Plan Approval	Scheduled for Council action 4/13	Wrap Up	PW									medium	Climate/ Natural Resources
Climate Action Plan implementation	TBD based on support from new climate-focused staff position	Beginning	PCD									high	Climate/ Natural Resources
Senior Natural Resource Planner Hiring	New position added for 2021	Beginning	PCD									low	Climate/ Natural Resources
Climate Change Officer Hiring	New position added for 2021	Beginning	Exec									low	Climate/ Natural Resources
Complete annual update to GHG inventory dataset		Ongoing	Exec									low	Climate/ Natural Resources
Complete SMP Limited Amendment - Critical Areas & Nonconforming	Adopted by Council on November 24, 2020. Ecology approval received on February 19; effective on March 5, 2021. 60 day appeal period.	Complete	PCD									low	Climate/ Natural Resources
Support PSE Brien Drive power undergrounding and vehicle charging station	Project delay due to PSE scheduling; undetermined start date at this time	Beginning	PW									low	Climate/ Natural Resources
Complete SMP Periodic Review	State deadline extended to June 30, 2021. Utilizing new public engagement tool Civil Space for outreach and project updates. Extending adoption to March 2022.	Beginning	PCD									high	Climate/ Natural Resources
Adopt 12-year Multifamily Tax Exemption (MFTE) program	Briefing with Council scheduled in May	Beginning	PCD									high	Land Use/ Housing
FAR – Zoning Control – Amended Regulations	IRA indicated interest in potentially selling FAR to the City	Midway	PCD									medium	Land Use/ Housing
Triage – Phase I Code Changes – Code revisions related to certain procedures	Council consideration set for April 13, 2021.	Wrap Up	PCD									high	Land Use/ Housing



Project	Notes	Progress	Dept	Fiscal Year												Level of effort	Key Initiative	
				2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032			
Triage – Phase II Code Changes – Code revisions related to meetings and requirements prior to a land use permit	Under discussion at Planning Commission and DRB, not yet scheduled for Council consideration	Beginning	PCD														high	Land Use/Housing
Support Council completion of Development Moratorium workplan (CAO/SMP integration)	Moratorium sunset on April 4, 2021. Final work plan item approved by Ecology with a March 5, 2021 effective date.	Complete	PCD														low	Land Use/Housing
FAR - Interim Zoning Control (IZC)- 6 month extension			PCD														low	Land Use/Housing
Complete changes to Sign Code		Beginning	PCD														low	Land Use/Housing
Support Council consideration of ordinance to allow RV's as permanent housing		Beginning	PCD														high	Land Use/Housing
Support Council consideration of rules for tiny home villages		Beginning	PCD														high	Land Use/Housing
Complete project to consider TDR Implementation	Briefing with Council on June 16, 2020 on recommendations from AHTF & EcoNorthwest. Sent to the Joint Council Planning Commission Land Use Subcommittee in August 2020. No recommendation to date. New Council subcommittee formed in Feb 2021.	Beginning	PCD														high	Land Use/Housing
Decision Criteria – Conditional Use Permit	Added to work plan in October 2020. Awaiting further direction from the Joint Council Planning Commission Land Use Subcommittee. No specific recommendations to date.	Beginning	PCD														medium	Land Use/Housing
Decision Criteria – Subdivision	Added to work plan in October 2020. Awaiting further direction from the Joint Council Planning Commission Land Use Subcommittee. No specific recommendations to date.	Beginning	PCD														medium	Land Use/Housing
Initiate Winslow Master Plan (WMP) Update	Council has indicated their support for this work plan item but timing decision has not been made.	Beginning	PCD														high	Land Use/Housing
Small Lots Regulations	Support Council policy discussion and regulations specific for small lots. Added to work plan in Jan 2021. Further direction may come from newly-formed Feb 2021 subcommittee.	Beginning	PCD														medium	Land Use/Housing
Support Council consideration of changes to common ownership of ADU's	Planning Commission Public Hearing held on Ordinance 2020-02 with a recommendation (January 2020) to the City Council. Council discussed on July 14, 2020 and sent to the Joint Council Planning Commission Land Use Subcommittee in August 2020. No recommendation from Committee to date. New subcommittee formed in Feb 2021.	Midway	PCD														medium	Land Use/Housing
Support Council consideration of Inclusionary Zoning (IZ)	Briefing with Council on June 16, 2020 on recommendations from AHTF & EcoNorthwest. Sent to the Joint Council Planning Commission Land Use Subcommittee in August 2020. No recommendation to date. New subcommittee formed in Feb 2021.	Beginning	PCD														medium	Land Use/Housing



Project	Notes	Progress	Dept	01	02	03	04	01	02	03	04	Level of effort	Key Initiative
Buildable Lands Report	As part of the Comprehensive Plan Update, the City participates in the County's Buildable Lands Report to ensure an accurate representation of growth trends.	Beginning	PCD									medium	Land Use/ Housing
Complete Island Center Subarea Plan	Community to determine preferred alternative before legislative process.	Wrap Up	PCD									medium	Land Use/ Housing
Implement Island Center Subarea Plan	Amend municipal code to implement Island Center Subarea Plan.	Beginning	PCD									medium	Land Use/ Housing
Support Sustainable Transportation Project	Scope and timeline extension planned for Council discussion 4/13	Midway	PW									high	Mobility
Complete Streets Ordinance	Pass model ordinance to allow for grant opportunities	Beginning	PW									medium	Mobility
Support multi-jurisdictional sustainable transportation event		Complete	PW									medium	Mobility
Eagle Harbor Drive/McDonald Creek culvert – permit and construct	Design completed, but project on-hold to explore mitigation options that will avoid a permit appeal; consultant work started	Beginning	PW									high	Mobility
Eagle Harbor PH II Non-Motorized – Complete design and construct	Project awarded; Construction start May/June	Midway	PW									high	Mobility
Sakai Pond Trail – Complete permitting and construct	Project to be awarded by Council 4/13; Construction start May/June	Midway	PW									medium	Mobility
Wyatt Way Roundabout and Improvements - Complete design and construct	Project anticipated to be substantially complete 4/9	Wrap Up	PW									medium	Mobility
Madison Avenue Sidewalk project scope evaluation	Council authorized \$25K for an evaluation of the Madison Sidewalk project to include separated bike lanes and the inclusion of other road and utility corridor needs; options proposed for discussion in Q3	Beginning	PW									medium	Mobility
Eagle Harbor PH I Non-Motorized – design and right-of-way evaluation	The staff will be presenting design options to the Council on 4/20. Design refinements or further evaluation of options could be an outcome of that discussion.	Beginning	PW									medium	Mobility
Dana's Trail project improvements planned for BISD property	Project advancement pending BISD	Beginning	PW									medium	Mobility
Traffic Calming Program Development	Consultant hired to begin program handbook and three project design locations: Grow; Schel Chelb; Grand Forest; Finch	Beginning	PW									high	Safety
Consider rules related to Sexually Violent Predator Housing		Beginning	Exec									low	Safety
Traffic Emphasis: · Continue work to coordinate automated data collection with enforcement efforts to address complaints · Consider purchase of additional speed signs - Coordinate enforcement efforts with Public Works' Traffic Calming program	Develop plan to better coordinate automated speed measurement with enforcement activity in targeted areas. Currently collecting data to identify predominant speeding locations.	Beginning	POL									medium	Safety
Community COVID vaccine distribution	Plan to operate into Q2 2021 or, as needed.	Ongoing	Exec									high	Safety
Hands-free restroom fixture upgrade - construction	Implemented in City-owned buildings	Complete	PW									low	Safety
Community COVID testing site	Test site at City Hall has completed its scheduled approach. Will reactivate mobile site if needed.	Complete	Exec									low	Safety



Project	Notes	Progress	Dept	01	02	03	04	01	02	03	04	Level of effort	Key Initiative
EM - complete MOUs with community partners for Hubs and Shelters	Emergency response activities will take precedence for foreseeable future.	Midway	Exec									low	Safety
EM - Continue Map Your Neighborhood outreach	Emergency response activities will take precedence for foreseeable future.	Ongoing	Exec									low	Safety
EM - Plan and execute quarterly EOC exercises	Emergency response activities will take precedence for foreseeable future.	Ongoing	Exec									high	Safety
High School Road Safety Improvements - Complete design and construct	Delay due to federal grant agency response; Project design completed; Target advertisement date 6/1	Midway	PW									high	Safety
Sportsman Club/New Brooklyn Roundabout – Complete design and construct	Delayed due to WSDOT review; Target advertisement date 6/1/21	Beginning	PW									medium	Safety
Identified traffic calming projects	Equipment (radar signs) ordered; awaiting receipt	Midway	PW									Medium	Safety
Safe Routes to School projects	Pilot project complete	Complete	PW									medium	Safety
Police/Court Facility – Complete design and construct	Project ready to advertise following input from City Manager	Beginning	PW									high	Safety
Community business grants	Grant applications closed Mar 28	Midway	FIN									High	Community
Plan for 2021 Community Needs Assessment		Beginning	Exec									medium	Community
Support City participation in opioid lawsuit		Ongoing	Exec									low	Community
Support Council consideration of public farmland framework	Recommendation from Council Ad Hoc committee forthcoming	Wrap Up	Exec									low	Community
Develop hazard pay ordinance		Complete	Exec									low	Community
Farm Irrigation Projects - construction	Pump and well-head maintenance/replacement	Beginning	PW									low	Community
Support 2022-2023 Cultural Element Funding Cycle		Beginning	Exec									low	Community
COBI Connects	Production of COBI Connects resumed with January 2021	Ongoing	Exec									medium	Community
Continue to investigate options to improve cellular service coverage via Master Permits with Verizon and other service providers	Next step is to complete updates to Title 19 BIMC related to Master Permits, and then to pursue such permitting with Verizon and other providers.	Beginning	Exec									medium	Community
Continue to investigate options to improve community cellular service		Beginning	Exec									medium	Community
Manage GARE Foundations training	Registering City employees, Council and REAC members for May training	Midway	Exec									low	Community
Resolve Crawford shade covenant issues	Awaiting community response to City inquiry	Beginning	Exec									medium	Community
Support 2022 LTAC funding cycle	Fall cycle; will start in summer	Beginning	Exec									low	Community
Support REAC outreach workplan		Ongoing	Exec									medium	Community
Support 2022 Human Services Funding Cycle		Beginning	Exec									low	Community
Complete Winslow wayfinding project		Complete	PW									low	Community
Facilitate Council review of ongoing funding for Public Art Committee/AHB and plans for "Something New" rotating artwork project	City and AHB will sign 5-year PSA	Complete	Exec									low	Community
Manage GARE technical assistance project	Programming is not available as previously planned. Pursuing different GARE options.	Complete	Exec									medium	Community
Support 2021 LTAC funding cycle	Award cycle held in Q1	Complete	Exec									low	Community
Revise and update City special event permit process	Will move forward as staff capacity allows.	Beginning	Exec									medium	Community
BISCC Renovations Project – design and construction	Design consultant contract scheduled for Council approval 4/27	Beginning	PW									high	Community



Project	Notes	Progress	Dept	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Level of effort	Key Initiative
Consider Welcome Pole project	Considering possible location and scope	Beginning	PW									medium	Community
Race Equity Advisory Committee Welcoming Signage	Installed at six locations islandwide	Complete	PW									low	Community
Stormwater Master Plan	Project scope not yet developed	Beginning	PW									medium	Accountability
Water System Business Plan	Project scope not yet developed	Beginning	PW									high	Accountability
Implement changes to Ethics Program	Pending input from Council and Ethics Board	Midway	Exec									medium	Accountability
Complete changes to Code Enforcement		Wrap Up	PCD									medium	Accountability
Review Noise Standards		Beginning	PCD									medium	Accountability
Develop community budget reporting		Beginning	FIN									low	Accountability
Annual drainage program – design and construction	New suite of projects TBD	Beginning	PW									high	Accountability
Annual fleet and equipment procurement	Projects underway	Beginning	PW									low	Accountability
Annual road preservation and striping program – design and construction	Road project scope is completed; striping contract advertised	Beginning	PW									high	Accountability
Engineering Staff Hires – Engineering Manager; Project Engineer	Engineering Manager hired; project engineer interviews scheduled	Midway	PW									medium	Accountability
Respond to and support potential Local Improvement District for Ferncliff HOA	Consultant hired to begin preliminary cost and rate analysis	Beginning	PW									medium	Accountability
Inventory System: Replace manual inventory system with software to improve tracking and planning for replacement cycles	Reviewing existing software to better identify any gaps in meeting department needs for inventory of equipment.	Beginning	POL									medium	Accountability
Support development services fee study	Update of building, planning and engineering fees. Last update was in 2007	Wrap Up	Fin/PCD									High	Accountability
FEMA Grant compliance and claims	The City is in the process of submitting \$200k for reimbursement related to COVID-19 eligible expenses. Costs ongoing	Midway	FIN									high	Accountability
ARPA Grant compliance and claims	The City will be receiving a yet-to-be determined amount of what is likely a two-year grant from the Federal Government through the State Commerce Dept	Beginning	FIN									high	Accountability
Police/Court Facility - tracking and reporting		Midway	FIN									medium	Accountability
Develop and issue banking RFP	The Finance Department is intending to seek proposals for new banking services. The City's current bank, Umpqua no longer has physical presence on the island.	Beginning	FIN									Medium	Accountability
Support transition to providing in-person services at City Hall	Dependent on County phase. Develop new service delivery protocols and accompanying policy and procedures	Midway	Exec									high	Accountability
Complete disposition of designated surplus property (IslandWood Easement).		Wrap Up	Exec									low	Accountability
National Citizens Survey		Beginning	Exec									low	Accountability
Revise and update City real property surplus process	Support disposition/ planning for Suzuki property.	Beginning	Exec									low	Accountability
Website improvements		Beginning	Exec									high	Accountability
Chlorine Generator Replacement – Complete design and construct	Project construction contract awarded	Midway	PW									low	Accountability
Comcast Franchise	Scheduled for update to the Council in May/June	Midway	PW									medium	Accountability



Project	Notes	Progress	Dept	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Level of effort	Key Initiative
Lead PSE Franchise renewal process	Communications consultant hired; public open house scheduled for May 19	Beginning	PW									medium	Accountability
Coordinate as needed with Kitsap County transition to new Records Management System (RMS)	Vendor selected in Q4 2020. Statement of work under development for implementation and transition.	Beginning	POL									medium	Accountability
Coordinate with CJTC and WASPC to achieve compliance with new I-940 requirements	Updated Interlocal agreement for independent investigations pending council action on 4/13	Wrap Up	POL									medium	Accountability
Small wireless facility ordinance	Adopt permanent regulations while working under the interim control. Moved from Executive to Planning in Jan 2021.	Midway	PCD									medium	Accountability
Establish franchise agreements with utilities located in City right-of-way (e.g., KPUD, Verizon)		Beginning	Exec									medium	Accountability
Implement closed captioning for City Council meetings	Equipment purchased. Implementation underway	Midway	Exec									medium	Accountability
Complete changes to Fire Code/Coordination with BIFD	Completed	Complete	PW									low	Accountability
Complete International Building Code Update	State extended deadline from June 2020 to February 2021. Complete Feb 2021.	Complete	PCD									medium	Accountability
Support for City Manager search		Complete	Exec									medium	Accountability
Water and Sewer SCADA Upgrades - construct	No bidders at 4/2 opening; seeking direct negotiation with contractor	Midway	PW									medium	Accountability
City Hall Repairs	Project scope and schedule expanded due to unforeseen conditions	Midway	PW									medium	Accountability
Complete pre-design for Winslow Water Tank replacement; submit to DOH	Delay due to technical issues related to the water system model; Pre-design report estimated complete early Q2; DOH final review Q3	Midway	PW									medium	Accountability
Country Club road bulkhead "spot" repair – Complete design and construct	Project target advertisement date 6/1	Beginning	PW									medium	Accountability
Initiate design for Sunday Cove, Lovell, Wood, Wing Point (SLoWW) sewer improvements	30% design review complete 5/1	Beginning	PW									medium	Accountability
City Hall Security – design and construction	New project	Beginning	PW									low	Accountability
Salt Storage Facility – design and construction	New project	Beginning	PW									low	Accountability
Village Basin sewer force main project – design and construction	Considering addition of scope to Madison Bike Lanes project	Beginning	PW									high	Accountability

Performance Measurement

Performance measurement is a tool that can help to understand progress towards the City's goals and objectives, and to identify trends in City workload, customer service, and service delivery. In 2014, the City developed key performance measures for all City departments. The City has continued to collect data, develop new metrics, and report on the departmental performance measures on a biennial basis. The reporting on these measures is provided in Section Four (Summary by Department) of this book.

Metrics were chosen to reflect key areas of service delivery, customer service, and workload measures. Initially, performance data was limited to items for which some form of tracking was already in place, in order to meet the requirement to provide historical data alongside current and planned values. Additional metrics have been developed since then, based on input from departments on best management practice and specific community priorities.

The goal is to incorporate performance measurement into the regular work plan of City departments, and to adopt an emphasis on regular progress assessment, review, and accountability. The City will continue to seek a scale of data collection and tracking that is appropriate to the size of the organization, is sustainable given current staff resources, and is meaningful to the community and City leadership. By the end of 2018, most metrics included seven-year trends of performance, which allows for analysis of performance trends and key resource demands. In 2018 the City worked to integrate department performance measures with other City data platforms tracking department workplan priorities to better analyze the status and progress toward the achievement of the City and community's goals.

Moving forward, the City will continue to use the data on performance measurement to accomplish several objectives:

- Understand trends in workload and service delivery demands
- Identify customer service deficiencies
- Inform long-range planning related to staffing and capital plans
- Track progress towards key Council and community goals

National Citizen Survey (NCS)

The City has participated in the National Citizen Survey, a service offered by National Research Center, Inc. (NRC), to administer, analyze, and report results from a customizable citizen survey, for several years. The results provide information on community opinion and allow a comparison of the City's own results compared to results from over 500 other jurisdictions across the United States. The 2013 National Citizen Survey (NCS) launch was the City's first survey, followed with additional surveys in 2014, 2015 and 2017.

NRC uses a methodology that reflects industry best practices to maximize response rates and ensure that results are representative of the entire Bainbridge Island community. These survey methods include:

- Selecting households at random within the jurisdiction to receive the survey and providing a framework for randomly selecting an individual within the household. Random selection ensures that the households selected to receive the survey are similar to the entire population.
- Using a multi-contact strategy to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Using the most recent available information from the Census and American Community Survey about the characteristics of jurisdiction residents to weight the data to reflect the demographics of the population. Weighting ensures that stakeholders and other demographic groups are represented in proportion to their presence in the community.

Surveying citizens helps to measure service performance, benchmark service quality ratings, and assess community needs and priorities. The NCS provides the City with an important new tool to understand community expectations and experience by gathering customer perspectives on how the organization is performing.

Participating in the National Citizen Survey also provides the City with access to a national database of comparative resident opinion gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. This allows the City to see how its performance on a variety of metrics measures against other jurisdictions and helps the City to identify areas where improvement might be needed.

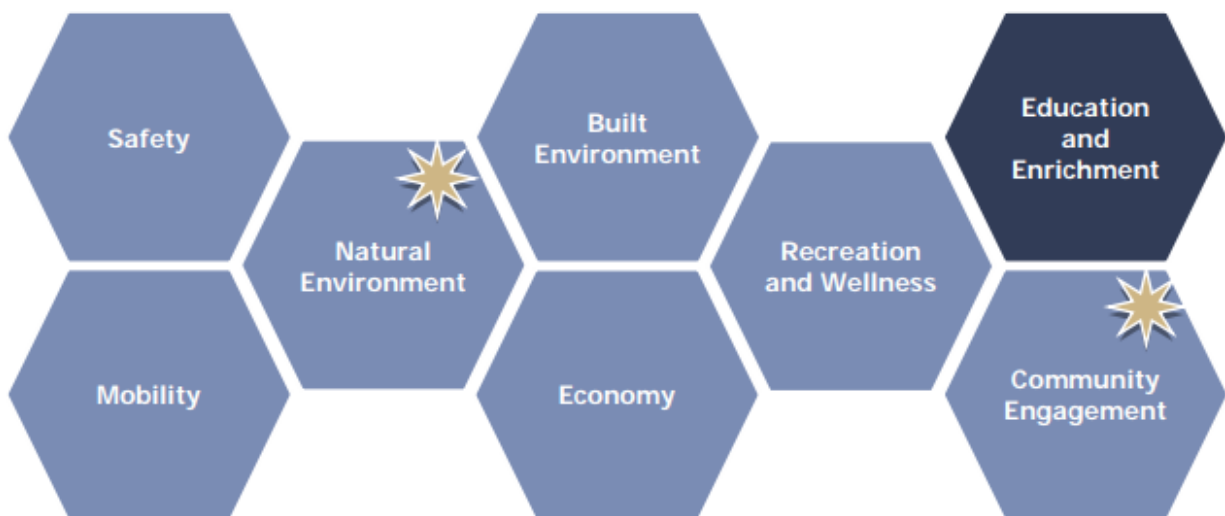
The City achieved a relatively high overall survey response rate of roughly 40% across all four surveys. In general, the survey results reflected the City's high level of citizen engagement and the community's strong interest in land use and development strategies. Most residents experienced a good quality of life on Bainbridge Island and believed the city was a good place to live. In 2017, the overall quality of life on Bainbridge Island was rated as "excellent" or "good" by 95% of respondents. This result was higher than the national benchmark for other participating communities. Bainbridge Island received similarly high rankings for several other aspects including: overall community appearance, sense of safety,

natural environment, community engagement, attractiveness as a place to live, to raise children and to retire. The most important areas of focus for survey respondents were the community’s natural environment and community engagement.

Over the course of the survey years, overall ratings have remained stable. Of the 133 items for which comparisons were available, 119 items were rated similarly in 2015 and 2017, seven items showed a decreased ranking and seven items showed an increase. The survey responses continue to identify challenges with traffic flow and parking. The results also indicate improved ratings for governance, sidewalk maintenance, emergency preparedness and welcoming citizen involvement. Complete results from the 2017 NCS survey, including year-over-year comparison, are available at the City’s website: [2017 NCS Trends Over Time](#)¹

Additional information can be found in the 2017 NCS Community Livability Report. This summary serves to highlight key findings of the community survey. Eight key community facets are illustrated below with color shading to indicate the Bainbridge Island results in comparison to benchmarks across all participating cities.

- Higher than national benchmark
- Similar to national benchmark
- Lower than national benchmark
- Most important



¹ 2017 NCS Trends Over Time URL: <http://bit.ly/2xHrXUn>