



# Bainbridge Island Police

A Washington State Accredited Agency

## Annual Report 2017

625 Winslow Way East  
Bainbridge Island, WA 98110  
[www.bainbridgewa.gov/134/police](http://www.bainbridgewa.gov/134/police)

Matthew Hamner, Chief of Police



# Bainbridge Island Police Department Annual Report 2017

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CITY OF  
BAINBRIDGE ISLAND

**City Council**

Sarah Blossom  
Kol Medina  
Ron Peltier  
Wayne Roth  
Michael Scott  
Val Tollefson (Mayor)  
Roger Townsend

**City Manager**

Douglas Schulze

**Chief of Police**

Matthew Hamner

**Civil Service Commissioners**

Trennon Bird  
Richard Daniels  
Johanna Vander Stoep  
Julie Hersum  
Daniel Reisfeld  
Amber Richards (Staff Contact)

**Public Safety Committee**

Bainbridge Island City Manager Douglas Schulze (Chair)  
Councilmember and Deputy Mayor Sarah Blossom  
Councilmember Michael Scott  
Councilmember Val Tollefson  
Bainbridge Island Chief of Police Matthew Hamner

# Vision Statement

We, the members of the Bainbridge Island Police Department, envision a community where citizens can enjoy life without the fear of crime; a community where citizens and the police department are not only partners, but allies, and a community where the unlawful fear accountability at the hands of the criminal justice system.

# Mission Statement

The Mission of the Bainbridge Island Police Department is to provide professional, proactive law enforcement services for the people who live, work, and visit in our community. In the pursuit of this mission, we commit to the following:

- 1) The continual integration of our core values of integrity, teamwork, accountability, excellence, and duty into all that we do,
- 2) The establishing and sustaining of strategic partnerships that increase effectiveness and connection,
- 3) The ongoing evaluation and leveraging of technology and training to enhance public safety services, and
- 4) Being open and responsive to the needs of our community.



# Chief's Message

## Accreditation Achieved!

In response to deficiencies identified during a detailed evaluation by the Washington Association of Sheriffs and Police Chiefs (WASPC) in 2013, the Bainbridge Island Police Department worked diligently to improve its operations. Many identified issues were resolved after adopting the Lexipol policy system in 2015, others were addressed internally through reorganization, equipment upgrades, and increased training. At the end of 2016, we successfully underwent a mock assessment and achieved full accreditation in the first quarter of 2017.



Ken Hohenberg, President of WASPC (in 2017) with BIPD's Chief Matthew Hamner and Deputy Chief Jeffrey Horn

## What is accreditation?

In 1976, WASPC was directed by the Washington State Legislature to develop standards and goals for law enforcement and WASPC has maintained an operational accreditation program since that time. The purpose of law enforcement agency accreditation is to professionalize the law enforcement industry by providing a review process to ensure that agencies are operating under industry best practices and standards.

## What are the benefits of being accredited?

Benefits of accreditation include increased public confidence, increased credibility, a systemized agency self-assessment, intensified operational effectiveness, assurance that the recruitment, selection, and promotion processes are fair and equitable, the strengthened understanding of agency policies and procedures by agency personnel, increased morale and pride, decreased susceptibility to litigation, the potential for reduced liability insurance costs, and state and local recognition.

## What is evaluated?

The accreditation process scrutinizes the agency' goals and objectives, role and authority, use of force practices, management, staffing, organization and utilization of personnel, records management, information technology, unusual occurrences, health and safety, fiscal management, recruitment and selection, training, the performance evaluation process, code of conduct, internal affairs, patrol function, investigative function, evidence/property control function, and prisoner security.

## What are the next steps?

Law enforcement agencies must be reaccredited every four years. During the reaccreditation phase, agencies repeat the entire accreditation process, but it is significantly less cumbersome if agencies keep policies, procedures and records up to date.

- **Matthew Hamner, Chief of Police**

# Administrative Division

The Administrative Division of the Bainbridge Island Police Department is comprised of the Chief of Police, the Deputy Chief of Police, and the Administrative Supervisor. The Chief and Deputy Chief are



Chief of Police Matthew Hamner and Deputy Chief of Police Jeffrey Horn

responsible for ensuring peace and public safety by directing department operations, through strategic planning, and by working with the City Manager, the City Council, and community groups to shape a collective vision of policing.

The Chief and Deputy Chief also serve as media contacts, initiate and participate in community outreach events, represent the department at community functions, and maintain intergovernmental relationships with other local and regional agencies including law enforcement, district and superior court, fire and first responders,

schools, the Department of Homeland Security, the US Coast Guard, and the Washington State Department of Transportation.

# Patrol Division

The Patrol Division consists of two sergeants and thirteen patrol officers who respond to calls for service 24 hours a day in the Bainbridge Island community, maintaining peace and order by protecting life and



property through impartial enforcement of federal, state and local laws. Officers address criminal activity, conduct traffic collision investigations, direct traffic in congested areas and during emergency situations, identify and eliminate safety hazards, serve search and arrest warrants, issue traffic citations and infractions, and investigate crime scenes. Patrol officers generally perform their duties using police vehicles, but also conduct walking patrols, utilize police bicycles for patrolling congested areas and parks, and have two fully-equipped police motorcycles at their disposal.

## Reserve Program

The department currently has three reserve officers - local citizens who have successfully completed the Reserve Officer Academy and volunteer to assist patrol officers with a variety of police duties including patrol, special events and more. Reserve officers are extraordinarily valuable members of our team.

## Investigations Division

The Investigations Division is comprised of one detective sergeant and two detectives who investigate major crimes occurring in the community and perform follow-up investigations on cases initially handled by patrol officers regarding property crimes and crimes against persons. Detectives also interview suspects and victims, take witness statements, collect and process crime scene evidence, and testify in court. Additionally, detectives are responsible for conducting background investigations on law enforcement applicants, representing the department at meetings and committees, conducting educational workshops on subjects such as fraud prevention and identity theft, and filling in for patrol during shift shortages.



## Parking Enforcement

The parking enforcement officer (PEO) performs field and office work related to the enforcement of parking ordinances and maintains parking records. The PEO walks and drives the island year around to ensure compliance with parking regulations especially in carpool areas, no parking zones, disabled parking areas, time-limited spaces. The PEO addresses vehicles that are improperly parked or blocking access to homes, businesses, loading areas and sidewalks, and works to educate drivers about local parking ordinances. The PEO is also responsible for addressing parking complaints, impounding improperly parked or abandoned vehicles, directing traffic when needed, appearing in traffic court, attending community meetings to address parking issues and managing the downtown employee parking permit program.

## Marine Services Unit

With our island community's 53 miles of shoreline, the BIPD's Marine Services Unit is a critical component of public safety. Our primary vessel is a well-equipped 33' SAFE Boat powered by triple 250 horsepower Mercury Verado engines and capable of carrying 18 passengers. The vessel, referred to as Marine 8 (M8), features high definition imaging sonar, radar, a chart plotter, an encrypted Automatic Identification System, a micro-ROV (remotely operated vehicle), radiation detection equipment, 2 VHF radios, collision and depth alarms, and an on-board computer with thermal imaging capability.

M8 and her crew operate with several core missions in mind; namely search and rescue, vessel assistance, recreational boating enforcement, environmental response, and assistance to other agencies such as the Washington Department of Fish and Wildlife, the US Coast Guard, Washington State Ferries and the Department of Homeland Security. The vessel primarily conducts operations in the jurisdictional waters surrounding Bainbridge Island, but occasionally leaves the immediate area when emergency assistance is requested by other agencies.



The department's second boat, referred to as Marine 11 (M11), was purchased as a surplus from Klickitat County and added to the fleet in 2016. An 18' vessel with a single outboard motor, M11 is



significantly smaller and more easily maneuverable than M8, and perfect for conducting in-harbor operations such as boating safety checks, boater education, and boater assistance as well as enforcement of the island's three "No-Wake" Zones (Eagle Harbor, Port Madison, Manzanita Bay). With just a 5 person capacity, the vessel can easily be launched at primitive sites, and trailered with just a pickup truck. The vessel also provides a mechanism for the City's Harbormaster to communicate with the liveboard community, address derelict vessels, and investigate environmental complaints. M11 was outfitted shortly after purchase with power hauler to perform utility work such as extracting derelict fishing gear from the water, which cannot be conducted aboard M8 without damaging its collar. In addition to its many uses, it will also serve as a backup vessel when the M8 is in for repairs and as a training vessel for new boat operators.

## Harbormaster

In association with the Marine Access Committee, the Harbormaster coordinates activities related to the use, operation, security, maintenance and improvement of Bainbridge Island harbors. This includes facilitating marine and general services for commercial and recreational boaters and the public, working closely with volunteer harbor stewards to orchestrate harbor activity, collecting fees for water-related uses, and ensuring compliance with federal, state and local laws regulating harbor activity. The harbormaster also works with the U.S. Coast Guard and the Department of Natural Resources to address vessels that are lost, found, adrift, sinking, derelict or abandoned, assists in the management of transient and long-term harbor buoys, city docks, and linear moorage systems, and maintains records of visiting and residential boaters.



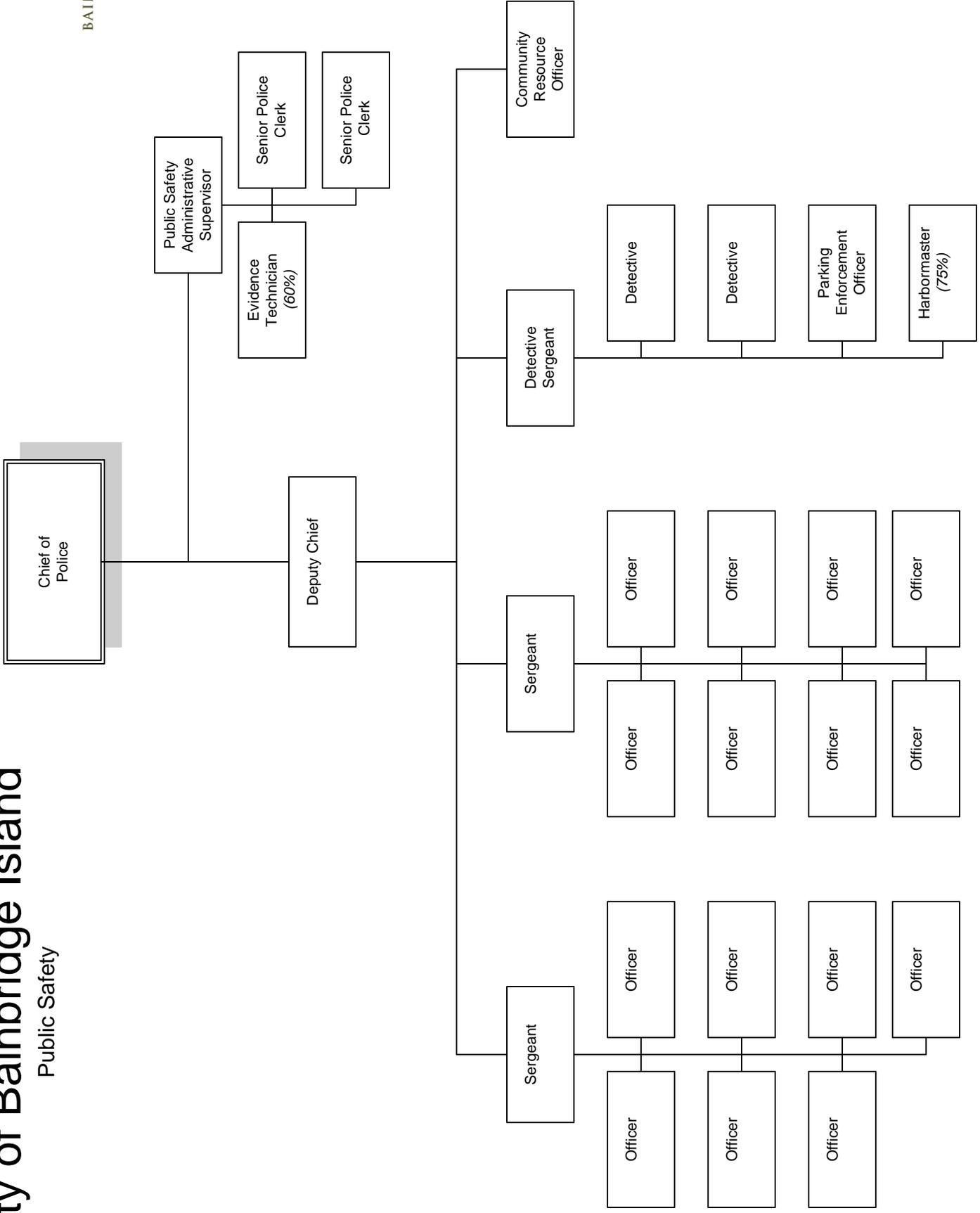
# Support Services

The Support Services Division consists of two senior police clerks, and one part-time evidence technician. The primary responsibility of this group of civilian employees is to organize, preserve, maintain, report, reproduce and disseminate department records of all kinds including case files, correspondence, contracts, complaints and evidence according to state law.

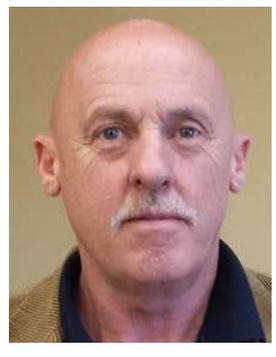
Police clerks greet citizens in person, by phone, and via email to evaluate and address all types of inquiries. They also provide fingerprinting services, issue concealed weapons permits, register home and business alarms, issue pet licenses, respond to public disclosure requests, seal records, check and quash bench warrants, enter protection orders, and process stolen property into the state WACIC system.

The Evidence Technician is thoroughly trained in the intake, processing, storage, preservation, inventory, release and destruction of evidence related to criminal activity as well as found property and items held for safekeeping. Additional responsibilities include purchasing supplies and equipment for officers and staff, and maintaining equipment inventory records.





# NEW PERSONNEL IN 2017

	<p><b>JOSHUA BUONVINO</b></p> <p>Officer Joshua Buonvino is a Poulsbo resident who graduated from North Kitsap High School in 2012 and earned an Associate in Arts degree from University of Phoenix. Josh previously worked as a corrections officer for Kitsap County and was a longtime member of the Sheriff's cadet program as a Cadet Sergeant and Captain before he aged out of the program. The BIPD hired Josh in May of 2017, and he graduated from the CJTC Law Enforcement Academy in October. Following graduation, Officer Buonvino continued learning in the BIPD's Field Training program and is expected to be patrolling solo in early 2018.</p>
	<p><b>JOSEPH FASTAIA</b></p> <p>Officer Joseph Fastaia joined the department as a patrol officer in February of 2017. Born and raised in Florida, he attended the University of Florida and earned a Bachelor of Arts in 2007. Officer Fastaia also earned his Juris Doctorate in 2010. After college, he worked at a law firm and an insurance company before joining the U.S. Border Patrol in 2013. He was last stationed in Texas. Officer Fastaia and his wife currently live in Silverdale, but will be moving soon to Poulsbo and are thrilled to call the Puget Sound area their home.</p>
	<p><b>STEVE HOUGH</b></p> <p>Officer Steve Hough retired from the British Army after serving 23 years with the Corps of Royal Engineers, attaining the highest rank achievable by a serving soldier, that of Warrant Officer, Class I. Prior to retiring, he also distinguished himself as a Close Protection Officer. After three years as a Detention Officer in Colfax County, New Mexico, Officer Hough became a U.S. citizen and joined the Raton, New Mexico Police Department, graduating from the New Mexico Law Enforcement Academy in 2011. Officer Hough also served the Roswell Police Department prior to joining BIPD in July.</p>
	<p><b>RYAN NORTON</b></p> <p>Officer Ryan Norton is a Bainbridge resident who graduated from Bainbridge High School in 2010. His family home is here on the island and he has four siblings. Officer Norton earned an Associate in Arts degree from Olympic College and was previously employed by the Sportsman Warehouse in Silverdale. The BIPD hired Ryan in May of 2017, and he graduated from the CJTC Law Enforcement Academy in October. Following graduation, Officer Norton continued learning in the BIPD's Field Training program and is expected to be patrolling solo in early 2018.</p>

## SEPARATED PERSONNEL IN 2017



### MATTHEW TOPHAM

Officer Matthew Topham, who served with the BIPD as a reserve officer for nearly 18 years, resigned due to personal reasons in late 2017. Officer Topham was a tremendous asset to the BIPD, volunteering his time and resources to further our mission with respectful professionalism. He was very knowledgeable, highly experienced, and roundly well-liked, so it was extremely difficult to say goodbye.

The BIPD wishes Officer Topham success and happiness in his future endeavors.



Officers Charlie McCarty and Cameron Lewis at Police Mountain Bike Training

# Programs and Services

In addition to 911 calls for police officers and public safety service, the Bainbridge Island Police Department offers many additional services to benefit the community. For more information about these programs or to request any of these special services, visit the Police page of the City's website, call the station at 206-842-5211, or send an email [policedept@bainbridgewa.gov](mailto:policedept@bainbridgewa.gov).

## Alarm Registration

In response to the large number of business and residential false alarms every year and increasing demands for police service with finite resources, the Bainbridge Island City Council enacted false alarm ordinance 2003-05 in May, 2003. This ordinance established a fee schedule for false alarms and an alarm owner registration requirement. All property owners with burglary, robbery, or panic alarms installed at their premises are required to register their system with the BIPD.

## Animal Licensing

Per Chapter 6.08 of the Bainbridge Island Municipal Code, owners of dogs must obtain a license (cat licensing is optional). If your animal is spayed or neutered, the cost is \$6 for lifetime tag. For animals who are not spayed or neutered, the fee is \$25 per year.

## Classroom Visits

Community Resources Officer Carla Sias visits classrooms by request to mingle with the kids, answer questions, and play show and tell with a real police car. She can also arrange station tours for small groups (i.e. scout troops) who want to see what the inside of our station is like.



Officers Chuck Kazer and Charlie McCarty showing off a patrol vehicle to some friends of BIPD.

## **Concealed Weapon Permits**

By law, you must have a concealed weapon permit if you carry a pistol concealed on your person, if you carry or place a loaded pistol in a vehicle, or if you are transporting a firearm. The cost for a new permit is \$50.75 and the permit is valid for five years.

## **Downtown Employee Parking Program**

Parking is at a premium in downtown Winslow and owners of downtown businesses prefer to leave available spots open for paying customers. As a result, the City of Bainbridge Island offers business owners the option of participating in the City's Downtown Employee Parking Program which allows their employees to park in designated areas at discounted rates.

## **Drug Take-Back Program**

Twice annually, the Federal Drug Enforcement Agency sponsors a drug "take-back" day where people are urged to dispose of their medications in an environmentally responsible way. The BIPD volunteers each year as a drop-off location and will continue to do so for as long as the DEA sponsors the program.

## **Educational Workshops**

BIPD officers are available by request to visit your group or organization to conduct educational workshops on such topics as fraud prevention, avoiding scams, and identity theft.

## **Fingerprinting**

The BIPD operates a LiveScan fingerprinting system and transmits fingerprints digitally to Washington State Patrol. Getting fingerprints generally takes just a few minutes and the service is available during regular station hours. No appointment necessary. Fees vary.

## **Lost & Found**

In addition to controlling evidence, the Support Services Division also maintains a lost and found repository, making every effort to reunite found items with their rightful owners.

## **Nixle**

We want to keep you informed of road closures and detours due to vehicle collisions and other emergent issues, especially on highly traveled routes like State Highway 305. As such, we subscribe to Nixle, a cloud-based notification system used by law enforcement to broadcast real-time messages and advisories for multiple areas in addition to the island. Users can register for updates by phone, by email, or both. It's free! [www.nixle.com](http://www.nixle.com)

## **Online Crime Reporting**

Some crime reports can be made online using a system called "CopLogic" so long as the incident occurred within the Bainbridge Island city limits, there are no known suspects, and the incident involves either a harassing phone call, identity theft, lost property, theft, or vandalism. To report other types of crime, PLEASE call 911. It doesn't matter whether your call is an emergency or not. If you want to file any type of police report other than those listed above, call 911.

[www.kitsap911.org/CopLogic/KCSO/start-report.html](http://www.kitsap911.org/CopLogic/KCSO/start-report.html)

## **Public Records Requests**

The Support Services division tracks, manages, and fulfills public records requests using the NextRequest, electronic portal on the City's website. Citizens can request things such as case reports, collision reports, and much more. The portal is a great mechanism for citizens to communicate with the City of Bainbridge Island about documents they are looking for. Previous records requests and responsive documents are also viewable online. <https://bainbridgewa.nextrequest.com/>

## **Ride-Alongs**

If you would like the opportunity to ride-along with one of our officers as an observer during a regular patrol shift, simply fill out an application on the City's website or get in touch with us. After successfully passing a criminal background check, you will be contacted to set a mutually agreeable date and time. The minimum age for a ride-along in a police car is 15.

## **Security Assessments**

The BIPD is pleased to offer commercial security assessments for business owners who are proactive about preventing crime and would like an independent evaluation of their site. The assessment is complimentary. The intent of the service is to identify and improve security weaknesses in order to help proprietors safeguard against theft and vandalism.

## **Special Event Permits**

Special event permits regulate events on the city's public streets and public property to protect the public's health, safety, and welfare. They are issued for parades, processions, and other assemblies per Chapter 12.06 of the Bainbridge Island Municipal Code. Fees vary.

## **Traffic Control**

To ensure public safety and maintain adequate access for emergency vehicles, traffic control may be needed at special events or other gatherings such as funerals or parades. Let us know in advance if you think you need help with traffic control, and we'll work with you on a plan to keep everyone safe.

## **Traffic Emphasis Program**

In response to numerous complaints about traffic issues (especially speeding), the department established a Traffic Emphasis program which consists of targeted patrols, additional police presence, and mobile reader boards to address problem areas. No form is required, simply let us know.

## **Vacation House Checks**

As a courtesy to island residents, BIPD officers can perform periodic checks of your home or office while you are out of town. There is no charge for this service, but there is a form we ask you to complete in advance which provides emergency contact information and other necessary details.

## **Welfare Checks**

If you are concerned about the welfare of someone on the island and you are unable to get in touch with them, call 911 and ask for a welfare check. A BIPD officer will be dispatched to the person's home to check on them. This service is especially helpful for those who live somewhere else and perhaps have an elderly parent living on the island who hasn't been answering the phone.

# Training Summary

Effective training is an integral component in building an excellent police force. Since taking the reins in 2013, Chief of Police Matthew Hamner has made training a top priority.

Starting with their first day of hire, Bainbridge Island Police Department (BIPD) officers never stop learning. Entry level officers (those with no previous law enforcement experience) begin their career with four months of intensive training and assessment at the Basic Law Enforcement Academy facilitated by the Washington State Criminal Justice Center (CJTC). Lateral officers (those with previous law enforcement experience) participate in an abbreviated program. After successfully graduating from the CJTC program, officers enter field training, which is an additional three months of on-the-job training and assessment with BIPD partner officers. Field training enables officers to gain an understanding of regulations, laws, and ordinances at the local level. Officers not from the area must also learn about island geography, roads, infrastructure, history and culture. After field training, officers patrol on their own while concurrently undergoing a period of probation and evaluation. In all, it may take up to 10 months of training to bring an entry level officer to the point where he or she is on their own. For lateral candidates, this time is condensed.

Per the Revised Code of Washington 43-101-095, and the Washington Administrative Code 139-05-300, every police officer in Washington must receive a minimum of 24 hours of training each year. BIPD officers receive, on average, far more than the state requirement; in fact, most surpass the state mandate two to three times. In 2017, members of the BIPD attended training on topics such as crisis intervention, legal updates, firearms, patrol tactics, first aid, leadership, bloodhound handling, emergency driving, emergency driving in a boat, criminal records, use of force, tactical tracking, balancing our bias, Rhino Leadership, radar, and many more. Web-based programs Lexipol and PoliceOne Academy have broadened access to additional training, enabling officers to study at any hour and during downtime. Examples of training topics offered through these programs include hazardous materials, bloodborne pathogens, and psychological disorders. The Bainbridge Island Police Department's Policy Manual is developed with the help of Lexipol. As well as hosting the policy manual and providing updated laws and procedures, Lexipol has daily training bulletins that include a "test your knowledge section."

Some training is mandated. For example, every new officer who joins the BIPD is required to undergo comprehensive 40-hour Crisis Intervention Training within their first year. Incumbent officers are required to attend an annual 2-hour refresher course to keep up with changes in legislation.

Chief Hamner states "Every day on the job for a police officer is a completely new set of circumstances. The most important thing I can do to ensure the success of my officers is to train them well. They sometimes have only seconds to decide on a course of action. By providing training, we strive for the best possible outcome because knowledge is the most important tool at our disposal."

## Public Safety Budget Performance – 2017 Fiscal Year

Expense	Includes	2017 Budgeted	2017 Expenditures	% Used
Salaries	Salaries, Overtime and Temporary Employees	2,792,068	2,697,651	96.6
Benefits	Insurance, Benefits, and Uniforms	1,022,573	948,334	92.7
Supplies	Consumables, Equipment, Gear, and Software	138,250	153,322	110.9
Fuel	Fuel for Patrol Vehicles and Pool Vehicles	37,500	52,054	138.8
Professional Services	Includes Advertising, and Derelict Vessel Removal	28,000	63,180	225.6
Training	Travel, Registration, Lodging, Worked Meals, Incidentals	55,600	64,363	115.8
Repair & Maintenance	For Vehicles, Vessels, and Equipment	55,000	45,854	83.4
Intergovernmental	Fire, Jail, Emergency Prep, Dispatch Services	360,000	331,107	92.0
Capital	Replacement Vehicles, M11 Acquisition	357,000	273,471	76.6
Other	Rents & Leases, ER & R	193,454	195,364	101.0
Dues	Dues, Memberships, Miscellaneous Services	16,200	13,109	80.9
<b>Totals</b>	<b>Totals</b>	<b>5,073,645</b>	<b>4,837,809</b>	<b>95.3%</b>

\* Actual expenditures in this category totaled \$98,948 of which 39,742 were derelict vessel removal expenditures reimbursed at 90% through the Derelict Vessel Removal grant program facilitated by the Washington State Department of Natural Resources.

# Year End Review of Professional Standards

## Use of Force Events

There were four use of force events in 2017. Three of those events involved physical control, and one involved a firearm. Aggravating factors included one instance of intoxicants or drugs, 2 instances involving mental health issues, and 1 attempt to flee. Of the events, three involved white persons (two adults and one juvenile) and 1 involved a Native American. Three of the events involved males and one event involved a female (juvenile). Of the events one of the suspects required minor treatment while one required aid. Two of the officers involved required aid.

Total events where officers used force:	4
Total number of police events in 2017:	17,478
% of Incidents in which force was used:	.023%

## Pursuits

There were no pursuits in 2017 by the Bainbridge Island Police Department.

## Biased-Based Policing

While every column is not exactly represented per the percentage of the population, there are no identifiable patterns of racial profiling or bias. If the officer could not distinguish the race of the individual, the designation of unknown was placed in the race box. The Bainbridge Island Statistics are listed at the end of the table. The data is from the website City-Data.com from 2013. There is also a category for individuals with 2 or more races that accounts for 3.7%.

Race or Ethnicity	Traffic Infractions		Criminal Traffic		Totals		Bainbridge Island Demographics
	# by Race	% by Race	# by Race	% by Race	# by Race	% by Race	
African-American	22	2.8	4	7.8	26	3.1	1.3
Asian	19	2.4	0	0	19	2.2	3.8
Hispanic	0		1	2	1	.1	3.9
American Indian	0		1	2	1	.1	0.6
White	603	76	33	65	636	75	86.3
Unknown	151	19	12	24	163	19	
<b>TOTAL</b>	795		51		846		

## Complaints

In 2017, the department recorded 11 complaints or performance issues compared to 16 such complaints in 2016.

### Complaint Categories

Driving/Traffic Related	2
Demeanor/Courtesy/Rudeness	5
Wrongful Arrest	1
Performance Issues	2
Undetermined	1
<b>Total Complaints</b>	<b>11</b>

### Findings

Exonerated	7
Unfounded	1
Not Sustained	2
Sustained	1
<b>Total Complaints</b>	<b>11</b>

### Internal Affairs

There was one Internal Affairs Investigation in 2017 that was closed in 2018 with a disposition of Exonerated.

### Definitions

Exonerated	The alleged act occurred, but the act was justified, lawful, and/or proper.
Unfounded	The allegation was false or not factual or the alleged act[s] did not occur, or did not involve department personnel.
Not Sustained	There is insufficient evidence to sustain the complaint or fully exonerate the employee.
Sustained	The act occurred, and it constituted misconduct or violation of policy.

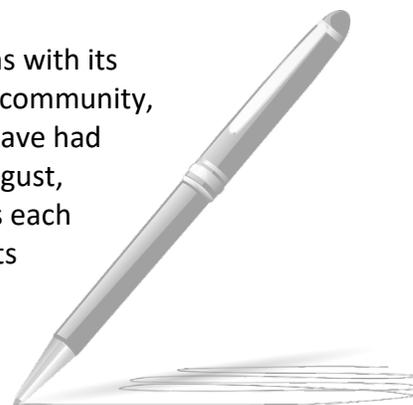
### Notes/Trends

- The sustained complaint was handled with coaching/counseling.
- During 2017, eight (9) members of the department were named in complaints with one member receiving two complaints and one complaint was undetermined which officer the complaint was directed.
- There was no pattern of repeated misconduct.

# BAINBRIDGE ISLAND POLICE DEPARTMENT

## CUSTOMER SURVEYS - 2017

In an effort to measure the success of the department's interactions with its customers and improve the overall level of service provided to the community, the BIPD began mailing surveys to the people with whom officers have had interactions with during the course of their duties. Beginning in August, 2012, twenty surveys were mailed to randomly selected individuals each month and continue to date. Both the response rate and the results have been informative and encouraging.



Total Surveys Mailed in 2017:	240
Total Responses Received:	101
Response Rate:	42%

The respondent's overall impression of the officer or employee with whom they interacted:

Very High:	74%
High:	21%
Average:	4%
Low or Very Low:	1%

## Survey Comments

### January

- Everyone who made contact... great job by everyone. Got my stolen car back within the hour!
- Officer was very kind and understanding of me as a new driver.
- The officer was great! Very kind and understanding. You guys solved the crime (theft) very quickly. Thank you!
- (The officer was) so calm and neutral dealing with overexcited irrational people! Amazing and thank you very much.
- After I spoke to the office, I received a phone call from the officer is less than 5 minutes and also had follow-up via email - very appreciated.
- This was my third interaction with office staff (lobby) in three years. All have been very positive.
- Although the collision was my fault, it was still very frightening but the officer treated me in a kind, nonjudgmental manner. I very much appreciate their help and guidance in the process.

### February

- I felt (both) of the officers were helpful yet no follow through. My car's (VW Cabriolet) top leaf had been either cut or ripped open. There was no driving to the scene on Ferncliff to question anyone. I have a little more to say... while growing up on Bainbridge and raising my children here, I had a bit of interaction with the police force there... mostly due to my daughter's drug-addicted years... which were the most challenging years of my life. If felt that throughout her struggle ALL the systems in the state failed me and her. I had to step in areas that the state via

tax dollars should have helped more. I was warned by old friends on the Island over the years that our systems (police included) were all about making money (I didn't believe them) and not caring about the well-being of people. I saw that first hand and it broke my heart. Wasn't about helping my daughter get to safety and wellness, it was about making money off her sickness. It cost our family thousands of dollars via court costs, rehab and more - derailed my life. I hope that this input makes a difference. I do appreciate police officers and all that they do for our safety in our country!

- The staff were courteous and helpful. The officer was very courteous and professional.
- (The officer was) very professional.
- The office staff woman I interacted with was very kind, friendly, and professional.
- If the situation were reversed and I had had the police called regarding me, I feel things would have worked out differently.
- (The officer was) very professional (and it was) very clear as to why I was stopped. Appreciate everything the BI Police Dept does. Thanks.
- (The officer was) very fair.
- (The officer) came to my house when I called about someone trying to get into my house. Not only did he get here fast, but he took his time with the search. He also took his time to talk to me about becoming an officer and also answered all of my questions. Need more kind people like Officer Enget!
- Thank you for the great job you all do for us! I respect and appreciate the job you have to do here. Social media has provided a way to read some of the ridiculous comments/complaints of people that live here. Some things are so hard to believe people feel the way they do about accidents, etc. No empathy, kindness, or respect. Your jobs are important and I would not want to do it. Just thank you for putting your lives on the line each and every day. God bless you all!
- The officer who assisted me was friendly & efficient.
- Very good communication - very efficient in explaining and keeping the interactions quick with good information.

#### **March**

- My husband has dementia and called 911 because he believed he was locked in the house. Officers were very kind and professional.
- I visited your office to obtain a concealed weapon permit and the required fingerprinting and payment of fees. The woman who served me was extremely patient and helpful in explaining the process, providing me with additional resources, and in general being an exceptional example of good public service. Further, the turnaround on receiving my permit was short - less than a week. Thanks to the Bainbridge Island Police for their good work.
- Even though I was calling due to a stolen cat, which I felt bad calling 911 about, the officers were responsive and helpful.

#### **April**

- Very nice officers, helped the situation. Thanks.
- (The officer) was extremely considerate, proactive, and helpful. Due to his help, I (re)covered \$8,000 stolen by electronic fraud. Kudos to him!
- Our neighbors have a tendency to call about any perceived slight and the BIPD had to come over and talk to us. They were always very courteous.
- After calling the police station to report a possible phone scam (the sergeant) knocked on my door within minutes. He listened carefully, took notes, made suggestions, and said he would go back to the station and make inquiries. In a very short time he called to tell me he called the person(s) involved, checked their background, and submitted his opinion that all appeared to be legitimate. He said I could feel free to call him again re: this situation. Wow, what a polite,

respectful gentleman/police officer. He's one to be proud of. Congratulations for hiring this fine man.

- Working with (the support services staff person) made the arduous process of applying for my FFL remarkably painless. She is extremely competent, and an obvious asset to BIPD!

## May

- You got the thief!
- (The officer) was my contact with your department. Very good listener, knowledgeable, and respectful. Would like more information from detective on case. Only one call from him.
- I was never contacted with a follow-up call after my initial call, even though I was told I would be. The officer was polite.
- I was stopped for speeding and the officer offered to have the ticket mailed to me so I could continue on my way in order to catch the ferry to the airport.
- The officer was at the site within a few minutes of the collision - he made sure I was physically ok - could not have been more caring or professional - very calming, organized, and helpful.
- Came to police station to renew firearm permit (CWP). Very professional and prompt service! I would like to see the conceal carry permit be more like a license with a photo and maybe biometric information. Thank you!
- (The officer) and his colleague were professional and answered my questions regarding crime in/around the neighborhood. They ensured my home was secured prior to me entering. They took steps to interview my neighbors to see if they witnessed any suspicious activity. Thank you for the hard work you guys put in to keep the island safe.
- Professional/Understanding. A good officer.
- Officer was polite and tried to implement what was being requested. Thx. (In response to request for Traffic Emphasis... officer unknown).
- After the initial on-scene report, I sent a follow up email with additional detail to (the officer). Multiple weeks later I received an email from (an officer) saying they were ready to close the file for my case, but were waiting for the additional detail (which) I had already sent so then I sent it again. Nothing more heard before or since.

## June

- Office staff very professional, helpful, and efficient.
- (The officer) was very professional, courteous, and thoughtful. He is a credit to the B.I.P.D. and the City of Bainbridge Island.
- (The) officer was extremely professional.
- (The) officer was professional, nice, and fast!
- It was a pleasure speaking with (the support services staff member) to address my questions. She's an excellent representative for public contact!

## July

- (The sergeant) was professional and courteous. Thank you for your service!
- A u-turn by the officer for an expired tab seemed excessive.
- (The officer) was extremely helpful and courteous, as was Chief Hamner.
- Cars continue to speed down Sunset (Sunrise) between Day Rd and Brackenwood Ln. "Safety Hazard" for those coming out of Brackenwood.
- Over the course of 10 years we have had (a couple of) contacts with BI police. The first two (2009 and 2011) were unsatisfactory. This was better. (2017)
- Prompt, helpful, and professional.
- I was impressed with his demeanor (very professional but also approachable).
- The traumatic incident that was the reason for the detective's presence affected me severely. The detective was kind, patient, and informative.

- The lady was very professional and knowledgeable.

#### **August**

- (The officer) was very kind and helpful. He turned what could have been a bummer into a nice experience.
- (The officer) was very helpful and professional. Thanks!
- I felt as though there was nothing I could have done to prevent the accident, but was fined anyway. Officer didn't listen to my side.
- He found (the) person. Thanks!!
- I am very impressed with the helpfulness, professionalism, and demeanor of all four of the officers that were on scene.

#### **September**

- (The officer) was professional, polite, and sympathetic to the situation when my husband with dementia went missing.
- I'm under 18 and while I was reporting a crime I felt disrespected or looked down on. Other than that officers are all very nice and helpful.
- The service was off the charts good!
- (The office person was) Super nice!

#### **October**

- Well behaved, very quick response, very organized.
- We called 911 regarding a home invasion. The police response was very prompt and largely effective (the culprit was caught!). Overall, the police were courteous and professional.
- My son took a sandwich from Safeway - super stupid. I followed up with (the officer) and he was so helpful in explaining next steps. He was very kind to my son as well. He's helped me to understand that this kind of thing happens and that my son did not seem like a troubled kid at all. Thank you to (the officer) for helping make a bad experience not so awful.
- I am a business owner and received a NSF check. Tried to collect from the customer, but was not successful. I reported this to the BI police and they professionally handled the contact with the customer and she did come by to make funds good and pay fees. Also, nice follow-up by the officer. Thank you, BI Police Department!
- Inattentive driving is so vague that it is totally arbitrary. I was not being inattentive, but I was driving a convertible sports car at 11:30pm (behind a truck for a mile). The truck was not pulled over, but I was. The officer said speed was a factor, but no speed was documented in the citation. Upon contacting the desk Sergeant, I was told the report from the officer had a speed listed that I know was not accurate. I only paid the fine because of the vagueness of the violation and a certainty of the court siding with the Department.
- (The officer) did a great job taking on my stolen car case. He kept me updated and eventually, my Jeep was recovered.
- Very courteous and very helpful.
- The officer and staff were very responsive and helpful. They even allowed me to use their fax machine as a way for my husband to send me identification documents that I would need for my airline trip home.
- I felt everyone did a great job.

#### **November**

- I reported that I thought I was a victim of a crime. I was mistaken and embarrassed! When I called, the office person was very understanding.
- Keep up the good work and thank you!
- (The Sergeant) was so well-prepared and professional for dealing with our adult, mentally ill son. We are grateful!

## December

- Came to get fingerprinted for job at School District. Clerk very efficient and nice.
- Nice guys.
- The officer had a trainee with him and I heard him explain procedures. He was kind and thorough. He had matters well in hand.
- (The employee was) very efficient and easy to work with.
- Happy holidays to the BIPD! Grateful for your service!
- The officer I dealt with had an accent. He was very calming and seemed like a fair man. I probably over-reacted by calling 911, but the officer was very professional and kind.
- Thank you Officer (X).

# Awards and Recognition

Awards recognizing exceptional performance during the 2017 calendar year were presented during the BIPD's 4<sup>th</sup> Annual Awards Gala held March 4, 2018 at the Bainbridge Artisan Resource Network. Awards are listed in order of importance, and recipients are listed alphabetically.

## Medal of Valor – Dale Johnson

The department's highest honor, the Departmental Medal of Valor is awarded to officers who distinguish themselves by heroic acts of conspicuous bravery above and beyond the typical demands of police service. To be awarded the Medal of Valor, an officer would have performed an act displaying extreme courage while consciously facing imminent peril.



Officer Dale Johnson Receiving the Medal of Valor from Chief of Police Matthew Hamner.

## 2017 Officer of the Year - Sergeant Trevor Ziemba

One officer is selected each year to represent the department based on exemplary service during the preceding year.

## 2017 Civilian of the Year - Evidence Technician Jennifer Cooper

One civilian employee is selected each year to represent the department based on exemplary service during the preceding year.

## **Life-Saving Awards - Officer Dale Johnson, Detective Jon Ledbetter, Sergeant Trevor Ziemba**

Awarded to any member of the department whose actions directly contribute to saving or significantly prolonging a human life.

## **Meritorious Conduct Award - Officer Jeffrey Benkert, Chief of Police Matthew Hamner, Officer Dale Johnson, Officer William Shields, Detective Sergeant Scott Weiss, Sergeant Trevor Ziemba**

Awarded to any member of the department (or members acting as a team) for deeds of courage at risk of personal safety, or for service above and beyond the call of duty in assignments of great responsibility. The recipient(s) would have performed duties in a manner utilizing professional applications of skill, knowledge, judgment, and experience in a high stress, high-risk situation.



## **Exceptional Police Duty Award - Officer Jeffrey Benkert (3 Awards), Officer Gary Koon, Detective Erik Peffer, Officer William Shields, Officer Carla Sias, Detective Sergeant Scott Weiss**

Awarded to officers for excellence in police work, or outstanding performance of police duties under unusual, complicated, or hazardous conditions. May also be awarded for outstanding performance over a prolonged period, or for designing and implementing exemplary problem-solving projects in cooperation with the community.



L to R: Sergeant Trevor Ziemba, Detective Jon Ledbetter, Officer Jeffrey Benkert, Officer Dale Johnson, Officer William Shields.

**Certificates of Commendation - Officer Jonathan Bingham, Officer Kurtis Enget (2 Awards), Officer Joseph Fastaia, Chief of Police Matthew Hamner, Officer Dale Johnson, Officer Charles Kazer, Detective Jonathan Ledbetter, Detective Erik Peffer (2 Awards), Officer Guy Roche, Officer William Shields, Sergeant Benjamin Sias (2 Awards), Detective Sergeant Scott Weiss, Sergeant Trevor Ziemba** Presented in recognition of a high degree of competence and professionalism in the performance of departmental duties. This includes exemplary conduct during a field incident or operation, outstanding administrative work, the effective handling of a criminal investigation, the organization of a new and beneficial departmental program, designing and conducting a course of training, and commendable participation in any other activity that improves the department's functioning or brings credit upon the department in any way. It may also be presented to any employee who has demonstrated long-term excellence in service.



Chief of Police Matthew Hamner with Senior Police Clerks Kelly Eisenhood and Lesley Hetzler.

**Letters of Recognition - Officer Jeffrey Benkert, Senior Police Clerk Kelly Eisenhood, Officer Kurtis Enget, Officer Joseph Fastaia, Senior Police Clerk Lesley Hetzler, Deputy Chief Jeffrey Horn, Officer Dale Johnson, Officer Charles Kazer, Officer Gary Koon, Officer Cameron Lewis (2 Awards), Detective Erik Peffer, Officer William Shields (2 Awards), Sergeant Benjamin Sias, Sergeant Trevor Ziemba**

Presented to any member of the department who performs their duties in a manner that demonstrates professionalism, devotion to duty, dedication to the performance of the departmental mission, or for the submission of any suggestion subsequently adopted by the department that materially improves efficiency. This award is presented in the form of a letter to the employee signed by the Chief of Police. Line supervisors may also make presentations of these awards to officers under their command as approved by the Chief of Police.

## 2017

### BIPD Performance Measures

ITEM	Quarter 1			Quarter 2			Quarter 3			Quarter 4			Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Dispatched Calls/Initiated Actions: Total Police Responses	1,601	1,302	1,430	1,412	1,504	1,451	1,315	1,396	1,407	1,580	1,513	1,567	17,478
Top Priority calls: Average Time Dispatch to Arrival in Minutes and Seconds	2:11	5:20	3:09	4:59	2:39	6:31	5:05	4:26	7:21	5:51	4:17	3:56	4:39
Case Reports	106	110	142	135	154	148	154	163	135	157	131	134	1,669
Criminal Citations	2	1	2	1	7	0	2	2	1	1	5	3	27
Traffic Infractions	80	77	113	90	76	51	38	39	93	44	43	40	784
Traffic Collisions	17	16	23	15	13	19	12	22	21	15	21	26	220
Adult Arrests	26	16	27	13	38	18	37	57	15	23	30	20	320
Juvenile Arrests	0	3	0	0	1	2	1	5	0	2	1	0	15
Domestic Violence	1	0	2	0	3	3	2	0	2	0	1	1	15
Driving Under the Influence (DUI)	3	0	2	1	7	2	4	11	1	1	2	5	39
Drugs/Narcotics	2	2	3	1	2	3	0	5	2	2	2	0	24
Use of Force Incidents	0	1	1	0	0	0	1	0	0	1	0	0	4
Complaints Against Sworn Personnel	1	0	3	1	0	1	0	1	1	1	1	1	11
Complaints Sustained Against Sworn Personnel*	1	1	0	0	0	0	0	0	0	0	0	0	2
<b>ITEM</b>	<b>Oct'16</b>	<b>Nov'16</b>	<b>Dec'16</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>YTD</b>
NIBRS <sup>1</sup> Offenses: Crimes Against Persons**	3	9	12	3	6	1	4	9	10	12	6	7	82
NIBRS <sup>1</sup> Clearances: Crimes Against Persons Cleared by Arrest	0	6	4	1	4	1	1	2	2	3	2	2	28
NIBRS <sup>1</sup> Offenses: Crimes Against Property - Incidents***	46	23	31	22	24	24	35	40	39	32	35	25	376
NIBRS <sup>1</sup> Clearances: Crimes Against Property Cleared by Arrest	5	4	1	0	2	3	0	5	2	1	6	1	30

<sup>1</sup>Due to the reporting cycle for National Incident Based Reporting System (NIBRS) data, values shown reflect a 90-day delay (i.e. Q1 2017 data reflects October-December, 2016).

\* Report may occasionally show sustained complaints even if none were received in a given month due to the length of the investigation process.

\*\* Includes Murder, Forcible Sex Offenses, Robbery, Aggravated Assault, Simple Assault, Intimidation, Non-Forcible Sex Offenses, Kidnapping, Human Trafficking, and Violation of No Contact Order  
 \*\*\* Includes Burglary/Breaking and Entering, Arson, Larceny, Motor Vehicle Theft, Extortion/Blackmail, Counterfeiting/Forgery, Fraud, Embezzlement, Stolen Property Offenses, and Destruction/Damage/Vandalism of Property

## 2017 Washington NIBRS Submission Agencies

**Bainbridge Island PD**

Kitsap County

Population: 23,950  
Months Reported: 12

**Offense Overview**

Offense Total 598  
# of Cleared Offense 90  
Percent Cleared 15.1%

**Group A Arrest Overview**

Arrest Total 86  
Adult Arrest Total 74  
Juvenile Arrest Total 12

Group A Offenses	Reported 2016	Reported 2017	% of Change	Crime Rate per 1,000	Total Arrests	DV Offense Totals
Murder	0	0		0.0	0	0
Manslaughter	0	0		0.0	0	0
Rape	7	6	-14.3%	0.3	3	1
Sodomy	2	1	-50.0%	0.0	0	0
Sexual Assault w/Object	0	0		0.0	0	0
Fondling	7	2	-71.4%	0.1	1	0
Aggravated Assault	17	7	-58.8%	0.3	3	3
Simple Assault	78	54	-30.8%	2.3	19	12
Intimidation	4	15	275.0%	0.6	1	0
Kidnapping	0	0		0.0	0	0
Incest	0	0		0.0	0	0
Statutory Rape	1	1	0.0%	0.0	0	0
Human Trafficking Offenses	0	0		0.0	0	0
Violation of No Contact/Protect.	18	16	-11.1%	0.7	8	0
Robbery	1	1	0.0%	0.0	0	0
Burglary	65	48	-26.2%	2.0	12	1
Larceny-Theft Offenses	269	229	-14.9%	9.6	19	1
Motor Vehicle Theft	16	13	-18.8%	0.5	1	1
Arson	1	2	100.0%	0.1	0	0
Destruction of Property	110	98	-10.9%	4.1	8	0
Counterfeiting/Forgery	17	12	-29.4%	0.5	1	0
Fraud Offenses	85	61	-28.2%	2.5	0	0
Embezzlement	2	0	-100.0%	0.0	0	0
Extortion/Blackmail	0	2		0.1	0	0
Bribery	0	0		0.0	0	0
Stolen Property Offenses	9	3	-66.7%	0.1	0	0
Animal Cruelty	0	1		0.0	0	0
Drug/Narcotic Violations	22	16	-27.3%	0.7	9	0
Drug Equipment Violations	5	8	60.0%	0.3	1	0
Gambling Offenses	0	0		0.0	0	0
Pornography	0	2		0.1	0	0
Prostitution Offenses	0	0		0.0	0	0
Weapon Law Violations	1	0	-100.0%	0.0	0	0
<b>Grand Total</b>	<b>737</b>	<b>598</b>	<b>-18.9%</b>	<b>25.0</b>	<b>86</b>	<b>19</b>

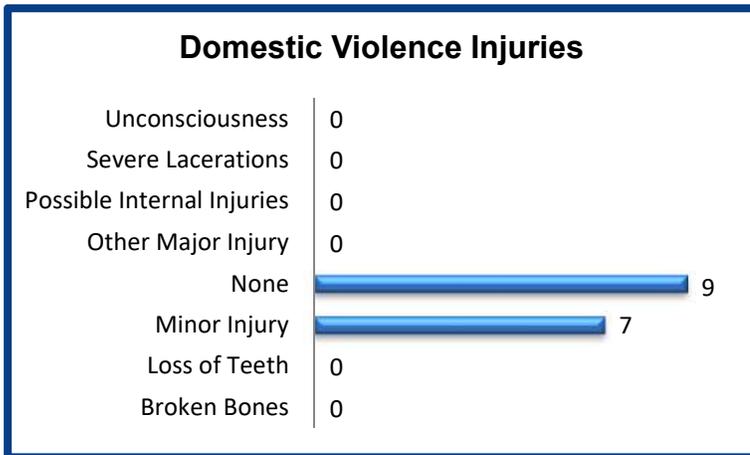
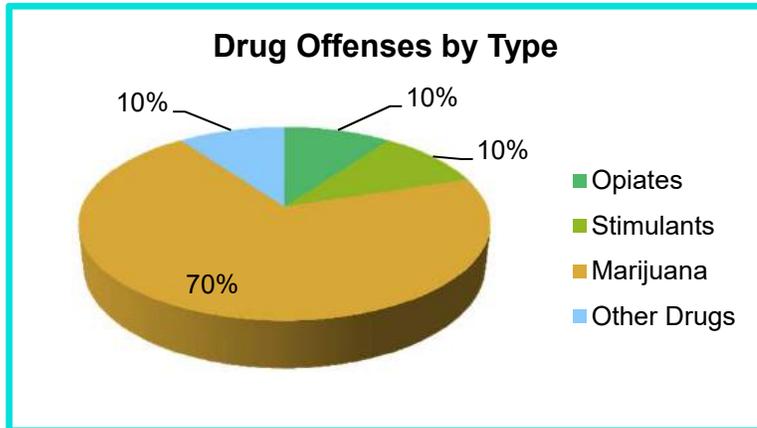
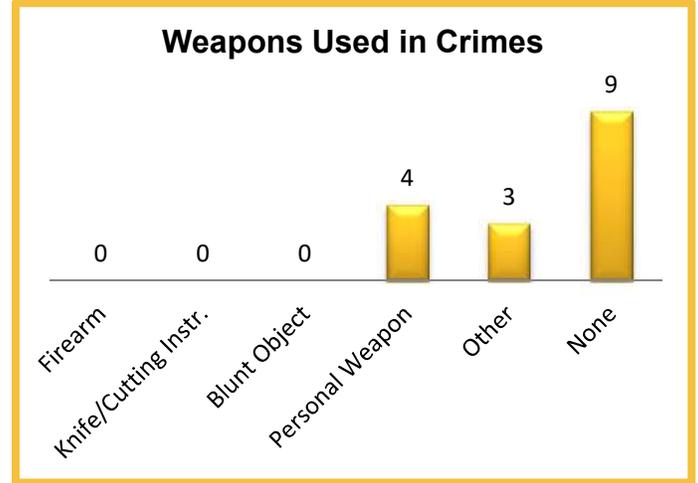
# 2017 Washington NIBRS Submission Agencies

**Bainbridge Island PD**

Continued

## 2017 Group B Arrests

Offense	Adult	Juvenile
Bad Checks	0	0
Curfew/Vagrancy	0	0
Disorderly Conduct	2	0
Drunkenness	4	0
DUI	33	1
Family Offenses	1	0
Liquor Law Violations	15	0
Peeping Tom	0	0
Trespass	2	0
All Other Offenses	7	0
<b>Total</b>	<b>64</b>	<b>1</b>



## 2017 Property Values by Type

Type	Value
Seized	\$14
Burned	\$3,001
Counterfeited/Forged	\$27,803
Destroyed/Damaged	\$63,111
Recovered	\$52,236
Stolen	\$559,324
<b>Total</b>	<b>\$705,489</b>

## Resources

### **Nixle**

Nixle is a notification system used by the Bainbridge Island Police Department and other law enforcement agencies to advise subscribers of road closures and detours due to vehicle collisions or other emergent issues. Sign up today at [www.nixle.com](http://www.nixle.com). Get real time updates on your cell phone, email, or both. It's free!

## Ways to be Involved

Show your support by attending our family-friendly community events, and if you would like to be more involved, here are some opportunities that might interest you. Contact Community Resources [Officer Carla Sias via email](#) or at 206-780-4663 for more information.

### **Police Department Youth Council**

The department's Youth Council provides Bainbridge High School and Eagle Harbor High School students a direct and meaningful role in developing and shaping a strong partnership between island youth and police officers. Members discuss community safety issues and items of interest to teens and young people with the Chief of Police. The group currently meets once a month and has 12 members.

### **Citizen Roundtable**

This group was created for the purpose of improving communication between the police department and the community and provides an informal mechanism where members can discuss issues of concern with the Chief of Police. The group meets once per quarter and currently has 15 members.

### **Volunteering Opportunities**

The department encourages anyone interested in volunteering to attend one of its Citizens' Police Academy courses first. Citizens' Academy gives people a unique perspective on the responsibilities of law enforcement officers, and helps to educate students on the workings of the department. Volunteer opportunities with the department usually involve helping with community events, but may include other types of service. The department usually has anywhere from two to twenty volunteers willing to offer assistance, and we are *exceedingly* grateful for their service.

## Contact us

Bainbridge Island Police Department  
625 Winslow Way East  
Bainbridge Island, WA 98110  
206-842-5211 Station Office  
911 After Hours  
[www.bainbridgewa.gov/134/police](http://www.bainbridgewa.gov/134/police)  
[policedept@bainbridgewa.gov](mailto:policedept@bainbridgewa.gov)