



City of Bainbridge Island Housing Solutions Center Year End Report 2018

Report on Execution of Services:

1. Summarize the activities undertaken in providing the scope of services described in Attachment A.

March 2018 marked the third year of operations for the Housing Solutions Center, working on the Helpline House Campus on Bainbridge Island, after receiving a second funding award from the City of Bainbridge Island. Working out of our Bainbridge office we interviewed clients identifying with housing needs. The half-time HSC Navigator met with 183 unduplicated households, 49 of whom were literally homeless (i.e. living in a place not meant for human habitation). An additional households were at significant risk of losing their housing due to an imminent eviction. The remaining 134 households had housing but the housing costs were so high that their housing stability was in jeopardy.

HSC Services provided included: Referrals for deposit and rental assistance funding, emergency shelter, supportive housing, landlord referrals, collaboration with Kitsap Mental Health, employment and training referrals, Peninsula Community Health referrals for mental health, community outreach and Veterans Assistance referrals, along with working closely with community partners.

2. Reference the project objectives identified in your project proposal. Were those objectives achieved? Why or why not? Were there any unexpected positive outcomes or challenges?

The most significant goal of this project is to provide housing assistance for families and individuals who are homeless or at risk of being homeless secure housing and/or funding to stay housed. The ultimate goal is to help as many households in crisis find permanent housing, or at least shelter on an interim basis until more permanent resources can be identified. In the last year, we have seen the need for affordable housing increase. There is an insufficient supply and an ever increasing demand. People who work on the island and appreciate living there, have the desire to raise their families on the island and remain a part of the community. We are committed to working with people as long as it takes to get families connected to options that may work for them; in some cases may include moving off the Island to more affordable parts of the County or transportation assistance to family members in other states.



Now, in our third year, we feel we are an established resource on Bainbridge Island. We partnered with Helpline House for a third year for space and client referrals, work closely with Housing Resource Bainbridge for client referrals and resources. The outcome has been a steady increase of the number of people referred to the Housing Solutions Center.

3. Reference the specific measureable results identified in your project proposal. Were they achieved? If not, what challenges prevented the achievement of the anticipated results? How many Bainbridge Island residents were served? Are the conditions for those residents generally improving or worsening? Please explain.

OUTPUTS AND OUTCOMES CHART		
Program Activities or Services	Annual Goal: Unduplicated Bainbridge Residents Served (Outputs)	Outcome of Receiving this Program/Service (Outcomes)
Navigation Services	128 (205 Individuals) Head of Household served in 2018(Individuals)	128 Referrals (205 Individuals) will meet with navigators and receive housing and community referrals- 144 HH/ 213 individuals met navigators and received referrals
Deposit Referral Services	32 households Head of Households assisted with deposit in 2018	16 HH (25 individuals) will be eligible for assistance, find a landlord and move into permanent housing. 1 HH and (1 Individuals) were assisted with funds to move into permanent housing
Eviction Prevention	64 Households Head of Households assisted with eviction prevention in 2018	32 (52 individuals) will be eligible for assistance that will prevent an eviction/homelessness. 11 HH (25) individuals assisted with eviction prevention in 2018.

During 2018, on Bainbridge Island, we were able to provide rent assistance totaling \$11,026 which prevented the eviction and potential homelessness for 11 households. We also, provided deposit and initial rent assistance to move 1 household directly out of homelessness and into permanent housing. We also spent \$532 transportation assistance to link a homeless household to permanent housing

out of state. Our numbers for assistance this year have dropped due to the challenge of finding both affordable housing and landlords willing to take clients with multiple barriers on the Island. We continue to work with many of the other households seeking HSC services get connected with affordable housing and landlords. The biggest barrier we are finding to help these households however; is the lack of affordable housing. Even with available financial assistance, we have many people with whom we work who are unable to find an affordable place to live. HSC is also able to link households to other services they can utilize that HSC does not provide. Those receiving eviction prevention funds were able to stay safe and warm, housed for at least another month while assessing other income or housings options. We were able to use the Bainbridge Island funds leverage that with \$ 12,163 additional to both directly move households out of homelessness and keep households from becoming homeless.

Actual Bainbridge Island residents service by the Housing Solutions Center:

This chart shows the number of clients assisted and of these how many live on the island:

January- March 2018

Total clients assisted: 51. Of those 37 or 73% live on Bainbridge Island.

April-June 2017

Total clients assisted: 53. Of those 42 or 79% live on Bainbridge Island.

July-September 2018

Total clients assisted: 46. Of those 28 or 61% live on Bainbridge Island.

October-December 2018

Total Clients assisted: 52. Of those 34 or 65% live on Bainbridge Island.

4. Describe the involvement of any partners identified in your project proposal, as well as any unexpected cooperative relationships that developed through implementation of the project. Did the City funding help attract additional funding or other types of support?

The Housing Solutions Center has 22 community partners throughout Kitsap County we work closely with on a regular basis, including Kitsap Mental Health, local shelters, North Kitsap Fishline, YWCA, Housing Kitsap, to name a few. On Bainbridge Island our partnership with Helpline House, securing a location and collaborative referrals with the social workers has been beneficial for or mutual clients. We work the Housing Resources Bainbridge on a regular basis, assisting their clients in need of funding, while they may have an empty housing unit that may fit the needs of one of our clients. We work with Oxford Houses, domestic violence service providers, the Home Share program and local landlords, helping to find the right choice for those seeking housing. We also work with treatment centers, Peninsula Community Health Services, Kitsap Transit, who provides free bus tickets, and employment and training programs.

In addition to the rental assistance the City of Bainbridge Island grant and the rental Assistance funding from Kitsap Community Resources, Salish Behavior Health Organization, in the way of deposit and eviction prevention funds for people who have a diagnosis of mental health and/or chemical dependency conditions, became available to Housing Solutions Center for the third year.

Reaching people throughout Kitsap County, including Bainbridge Island was a contributing factor to securing the grant.

5. Reference the projects budget specified in Attachment A. Provide an analysis of actual expenses and income in relation to the project budget.

Budget verses actual:

AREA	BUDGET	COB 2018 Funds Spent	Balance
Human Resources (Staff Salaries, Supervision, Benefits, Consultant Services)	\$25,325	\$24,315.12	\$1009.88
Space/Facilities	\$	\$	\$
Equipment Purchase			
Travel/Training	\$1,000	\$1,380.18	\$-380.18
Insurance			
Operating Expenses	\$1200	\$1,103.98	\$96.02
Scholarships/Stipends			
Other – Direct Rental Assistance	\$2,275	\$2,275	\$0
Indirect Administrative Costs	\$2,700	\$2,413.14	\$286.86
TOTAL	\$32,500	\$31,487.42	\$1,012.58

This budget reflects that both human resources and administration costs ran lower than expected, we could like to propose carrying the remaining balance forward for direct rental assistance. Training and travel slightly exceeded our expectancy.

6. Please provide a short description of how the City funding has helped your organization or the community. Please also include any quotes or stories related to this support.

TS is a single woman in her 30's who has been struggling with mental health issues and substance use disorder for several years. During this time, she has struggled with maintaining housing for herself and has spent several months in women's shelters. After receiving inpatient mental health treatment and actively participating an intensive outpatient program for her chemical dependency, she was finally accepted into permanent housing on Bainbridge Island. The Housing Solutions

Center was able to assist TS by providing deposit assistance through our very specific Bainbridge Island Fund and the statewide HARPS fund for behavioral health.

HSCC saw a family that came from the East Coast to Bainbridge Island with the promise of jobs at a motel, however the jobs did not pan out. They were referred to HSC from a local church because they ran out of money and had nowhere to go. The family asked if we could get them bus tickets to a resort in North Carolina for employment. After checking with the new employer and making sure they would both have jobs and housing at the resort, we purchased bus tickets for them. With the diversion program, HSC was able to purchase bus tickets to get a couple to stable housing.

CM is an artist who once had a vibrant career and traveled around the world. When he went through a series of financial set-backs he moved closer to family on BI. As his career opportunities started to wane, he found that his drinking and depression affected his relationships. Eventually he checked himself into rehab, graduated, and moved into a clean and sober living house. HSC helped him get back on his feet by providing a month of rental assistance.

The Housing Solutions Center's goal is to connect as many households in crisis to permanent housing, or at least shelter on an interim basis until more permanent resources can be identified. The funding the city has provided has made it possible for us to open an office much closer than the previous nearest office in Poulsbo. We are able to assist those who appreciate living on the island. 70 % of the people who visit our Bainbridge Island office live on the Island. 100% the rental assistance funds for this project were used on the Island, plus an additional \$12,163 from other housing resources.

7. What recommendations, if any, do you have regarding future funding cycles?

Having funding available from the City of Bainbridge Island is always helpful for those living on the Island. This gives funds with less restrictions to best serve those living on the Island. We are very pleased with the two year funding cycle and happy to be a part of the funding through the City of Bainbridge.