



City of Bainbridge Island Housing Solutions Center Year End Report 2017

Report on Execution of Services:

1. Summarize the activities undertaken in providing the scope of services described in Attachment A.

March 2017 marked the second year of operations for the Housing Solutions Center (HSC), located on the Helpline House Campus on Bainbridge Island. In 2017, our part-time HSC Navigator we met with 168 unduplicated Bainbridge Island households, 39 of whom were literally homeless (i.e. living in a place not meant for human habitation). An additional 101 households were at significant risk of losing their housing due to an imminent eviction. The remaining 28 households had housing but the housing costs were so high that their housing stability was in jeopardy.

HSC Services provided included: Referrals for deposit and rental assistance funding, emergency shelter, supportive housing, landlord referrals, collaboration with Kitsap Mental Health, employment and training referrals, Peninsula Community Health referrals for mental health, community outreach and Veterans Assistance referrals, along with working closely with community partners.

2. Reference the project objectives identified in your project proposal. Were those objectives achieved? Why or why not? Were there any unexpected positive outcomes or challenges?

The most significant goal of this project is to provide housing assistance for families and individuals who are homeless or at risk of being homeless secure housing and/or funding to stay housed. The ultimate goal is to help as many households in crisis find permanent housing, or at least shelter on an interim basis until more permanent resources can be identified. In the last year, we have seen the need for affordable housing increase. There is an insufficient supply and an ever increasing demand. People who work on the island and appreciate living there, have the desire to raise their families on the island and remain a part of the community. We are committed to working with people as long as it takes to get families connected to options that may work for them; in some cases may include moving off the Island to more affordable parts of the County.



Now, in our second year, we feel we are an established resource on Bainbridge Island. We partnered with Helpline House for a second year for space and client referrals, work closely with Housing Resource Bainbridge for client referrals and resources. The outcome has been a steady increase of the number of people referred to the Housing Solutions Center.

3. Reference the specific measureable results identified in your project proposal. Were they achieved? If not, what challenges prevented the achievement of the anticipated results? How many Bainbridge Island residents were served? Are the conditions for those residents generally improving or worsening? Please explain.

UTPUTS AND OUTCOMES CHART		
Program Activities or Services	Annual Goal: Unduplicated Bainbridge Residents Served (Outputs)	Outcome of Receiving this Program/Service (Outcomes)
Navigation Services	128 (205 Individuals) 168 Head of Household served in 2017 (310 Individuals)	128 Referrals (205 Individuals) will meet with navigators and receive housing and community referrals- 168 HH/310 individuals met navigators and received referrals
Deposit Referral Services	32 households 7 Head of Households assisted with deposit in 2017	16 HH (25 individuals) will be eligible for assistance, find a landlord and move into permanent housing. 7 HH and (19 Individuals) were assisted with funds to move into permanent housing
Eviction Prevention	64 Households 19 Head of Households assisted with eviction prevention in 2017	32 (52 individuals) will be eligible for assistance that will prevent an eviction/homelessness. 19 HH (40) individuals assisted with eviction prevention in 2017.

During 2017, on Bainbridge Island, we were able to provide rent assistance totaling \$28,853 which prevented the eviction and potential homelessness for 19 households. We also, provided deposit and initial rent assistance to move 7 households directly out of homelessness and into permanent housing. We continue to work with many of the other households seeking HSC services get connected with affordable housing and landlords. The biggest barrier we are finding to help these households however; is the lack of affordable housing. Even with available financial assistance, we have many

people with whom we work who are unable to find an affordable place to live. The conditions for those receiving services have improved. Those receiving rapid rehousing funds are now housed, from homelessness, some in low-income housing units. Those receiving eviction prevention funds were able to stay safe and warm, housed for at least another month while assessing other income or housing options. We were able to use the Bainbridge Island rental assistance funds and leverage that with \$26,653 additional to both directly move households out of homelessness and keep households from becoming homeless.

**Actual Bainbridge Island residents service by the Housing Solutions Center:
This chart shows the number of clients assisted and of these how many live on the island:
January- March 2017**

Total clients assisted: 53. Of those 39 or 74% live on Bainbridge Island.

April-June 2017

Total clients assisted: 44. Of those 34 or 77% live on Bainbridge Island.

July-September 2017

Total clients assisted: 43. Of those 34 or 79% live on Bainbridge Island.

October-December 2017

Total Clients assisted: 51. Of those 44 or 86% live on Bainbridge Island.

4. Describe the involvement of any partners identified in your project proposal, as well as any unexpected cooperative relationships that developed through implementation of the project. Did the City funding help attract additional funding or other types of support?

The Housing Solutions Center has 19 community partners throughout Kitsap County we work closely with on a regular basis, including Kitsap Mental Health, local shelters, North Kitsap Fishline, YWCA, Housing Kitsap, to name a few. On Bainbridge Island our partnership with Helpline House, enables us to collaborate with their social workers for the benefit of mutual clients. We work Housing Resources Bainbridge on a regular basis, assisting their clients in need of funding, while they may have an empty housing unit that may fit the needs of one of our clients. We work with Oxford Houses, domestic violence service providers, the Home Share program and local landlords, helping to find the right choice for those seeking housing. We also work with treatment centers, Peninsula Community Health Services, Kitsap Transit, who provides free bus tickets, access to healthcare, and employment and training programs.

In addition to the rental assistance provided by the City of Bainbridge Island grant and the rental Assistance funding from Kitsap Community Resources, the KCR/HSC also received funding from the Salish Behavior Health Organization for the second year in a row. These funds provided deposit and eviction prevention funds for people who have a diagnosis of mental health and/or chemical dependency conditions. The fact that we are serving people with housing needs across Kitsap County was a contributing factor to securing the grant.

5. Reference the projects budget specified in Attachment A. Provide an analysis of actual expenses and income in relation to the project budget.

Budget verses actual:

AREA	BUDGET	COB 2017 Funds Spent	Balance
Human Resources (Staff Salaries, Supervision, Benefits, Consultant Services)	\$24,500	\$20,008.14	\$4,491.86
Space/Facilities	\$	\$	\$
Equipment Purchase			
Travel/Training	\$1,000	\$1,009.50	\$(9.50)
Insurance			
Operating Expenses	\$1200	\$797.34	\$402.66
Scholarships/Stipends			
Other – Direct Rental Assistance	\$2,200	\$2,200	\$0
Indirect Administrative Costs	\$2,600	\$1,993.24	\$606.76
TOTAL	\$31,500	\$26,008.22	\$5,491.78

This budget reflects that both human resources and administration costs ran lower than expected, we could like to propose carrying the remaining balance forward for direct rental assistance in 2018. Training and travel slightly exceeded our expectancy. We also saved money by purchasing limited office supplies.

6. Please provide a short description of how the City funding has helped your organization or the community. Please also include any quotes or stories related to this support.

Need Quotes

A Bainbridge resident who works as an educator, is a single father of two children. With rent increasing he fell behind on his bills. In the summer his hours were cut so he was also unable to pay his rent. We were able to use eviction prevention funds to keep them in their home.

A senior woman with mental health issues who has been living in her van on the Island. She visited the HSC office at Helpline House and were able to connect her with a mental provider. After many meetings, we are currently in the process of getting her into a senior housing program in Silverdale.

The Housing Solutions Center's goal is to connect as many households in crisis to permanent housing, or at least shelter on an interim basis until more permanent resources can be identified. The funding the city has provided has made it possible for us to open an office much closer than the previous nearest office in Poulsbo. We are able to assist those who appreciate living on the island. 79% of the people who visit our Bainbridge Island office live on the Island. 100% the rental assistance funds for this project were used on the Island, plus an additional \$26,653 from other housing resources.

7. What recommendations, if any, do you have regarding future funding cycles?

We are very pleased that Bainbridge has adopted a two year funding cycle, which enables us to focus our scarce resources on serving clients. In this particular year, we came in under budget and would recommend there be consideration for carryover of year one funds into year two, and focus the carryover on additional rental assistance.